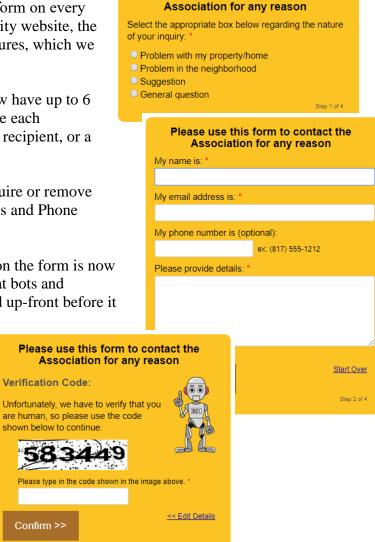# New Feature Announcement

New Online Contact Us Form

*** FOR IMMEDIATE RELEASE ***
Released: November 1, 2018

At Creek Bluff Digital Media Services, we are constantly looking for new opportunities to provide better tools and features for residents to use on the community websites we build and maintain, and recently a familiar tool found on the Contact Us page of all our community websites underwent a design and feature upgrade.

While we'll continue to offer the familiar online form on every Contact Us page as default to every new community website, the newly upgraded form provides the additional features, which we know will excite most managers and boards:

- **Separate Issue Redirection:** You can now have up to 6 separately listed Issue Categories and route each individually to its own recipient, the same recipient, or a combination of both.

  Fields can be optional: You can now require or remove completely fields such as Property Address and Phone Number.

- **Content Filtering:** All content provided on the form is now filtered in our attempt to limit the Junk that bots and spammers try sending. Content is blocked up-front before it even gets routed.

- **Human Verification:** We moved the bot detection and verification earlier in the process so, like Content Filtering, we filter out as much Junk as possible and capture key data from bad internet actors in the act.
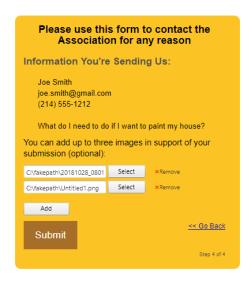
- **Information Confirmation:** The information provided by the person submitting the form is displayed on this final step as a way of confirming what they have provided and offering a means to change anything before it is submitted.

- **Supporting Images:** Residents can now attach up to three images ("png", "jpg", "jpeg", and "bmp") in support of their submission. For security purposes, these images are added to a PDF document, "stamped flat", and added as an attachment to the email sent to the recipient. As a bonus, we also add the contents of their submission to the first page of the PDF, so it can be filed electronically or printed and used as needed.

Prerequisites

Your community website must be using the latest Content Management System platform we use to build community websites. If you're unsure about this, contact us and we can let you know in minutes.

Cost

The cost of adding this service to your community website is a one-time license fee of only $129.95

Once you've had the chance to look at all the new benefits we've packed into this highly-used feature of your community website, including the ability now to add supporting images, we know you'll be as excited as we are to get this added to your website.

Still not convinced?! Give it a try for yourself

We know some folks like to "try" before they "buy", so we've made the upgraded form available on our website so you can play with it as much or as little as you'd like before licensing. Begin your "no strings attached" play now by going to:

contactusform.creekbluff.com

Together, we give residents better communication tools!™